

MarketVision

RESEARCH[®]

The Power of Understanding Consumer Demand

Introductions

PAT MASKER

VISIONOVA CONSULTING LLC Consultant & Owner Dallas, Texas

LYNN LESZKOWICZ, PHD

MARKETVISION RESEARCH Sr. Research Director, Marketing Sciences Cincinnati, Ohio

Agenda

Approach

- Construction
- Application
- Execution

GENERAL CUSTOMER VIEW

Purchasing Behavior (quantity, frequency) Brand Loyalty

议

Segment (similar groups of people)

<u>المجارعة</u>

Context >>> Needs >>> Choice

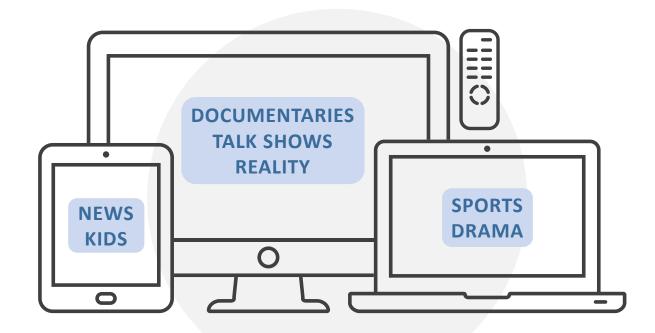
Who? What? When? Where? Why?

4

GENERAL	DEMAND
APPROACH	LANDSCAPE
Profile consumers who purchase more often	Uncover what drives consumers to situationally purchase more/less often
Classify consumers into general levels of brand loyalty (High/Med/Low)	Understand how brand loyalty is affected by circumstances (W/W/W/W/W)
Identify groups of <i>similar</i> <i>consumers</i> based on	Identify groups of <i>similar</i>

behavior, attitudes, demos

occasions based on context



A network wants to better understand their customers to optimize programming

	Conte	ext >>> Need	s >>> Choic	e	
LAST MEDIA CONSUMPTION OCCASION					
	Ř	ÂO			
	Who?	What?	When?	Where?	Why?
Weeknight Wind Down	Alone	Streaming reality TV on tablet	Evenings after work	In bedroom	Mental escape
Family Movie Night	Parents & children	Streaming G content on TV	Friday/ Saturday night	Family room	Connect/ Entertain

Agenda

Approach

Construction

Application

✓ Execution

 \sim | | | |

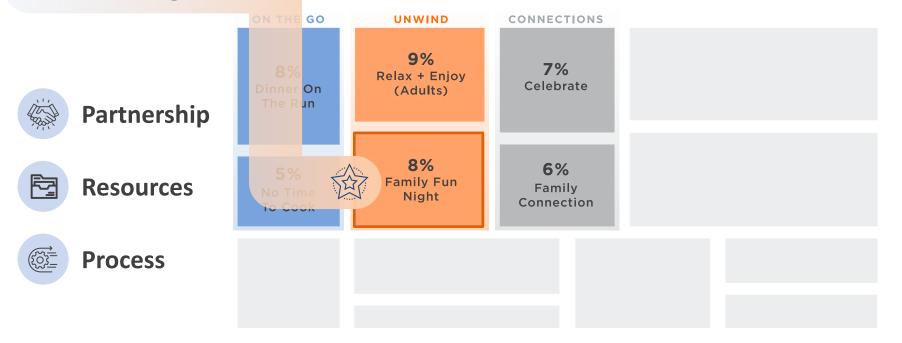
Meal Occasions

	ON THE GO	UNWIND	CONNECTIONS		_	P +
I MAP	8% Dinner On The Run	9% Relax + Enjoy (Adults)	7% Celebrate			
ASION		0.07				
000	5% No Time To Cook	8% Family Fun Night	6% Family Connection			
MEAL						
						and the second sec
	and the second				5	
-	19. A. S.					an ac
	/					
		100 M				

Demand landscape spaces

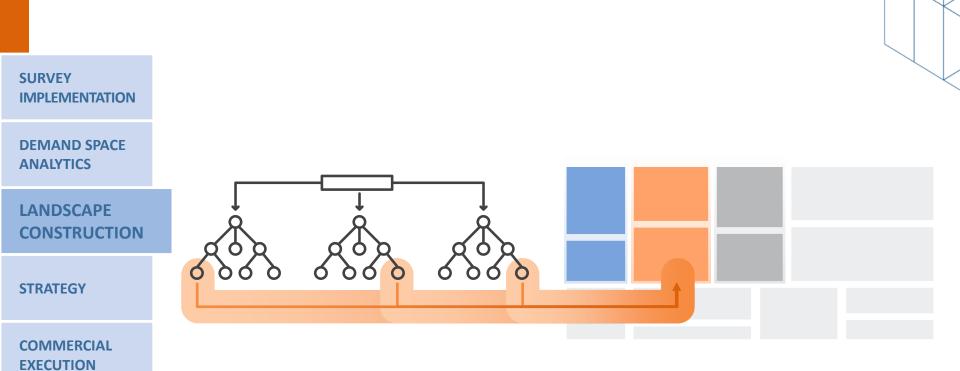
- **1** Framed contextually
- 2 Defined multidimensionally
- **3** Profiled for insights

How do we get here?









SURVEY IMPLEMENTATION Family Fun Night **DEMAND SPACE** Demand Cohort/ Emot/ Inspiration Preferred Retail Fulfillment **ANALYTICS Space Size** Context Funct Prep Channel Method Needs LANDSCAPE CONSTRUCTION **8%** of Married/ Fun Childhood Frozen Quick stop Casual occasions Sep, Age Favorites Dining Connect Ready to Door Dash 30-45 /Uber Eats **STRATEGY** Kids Camp Prepare Grocery Crowd HHs Schools Pleasing Ready to Pantry w/Kids Serve **COMMERCIAL** Easy Prep Weekends **EXECUTION** & Eat At home

Meal Occasions

	on the go 8%	UNWIND 9% Relax + Enjoy	CONNECTIONS			
ION MAP	Dinner On The Run	(Adults)	Celebrate			
L OCCASION	5% No Time To Cook	8% Family Fun Night	6% Family Connection			
MEAL						13
17. all 1	2.2-2.2	-7_7-7_7-7			at the prime	-
		. d				-

In the end, each demand space...

- Is defined by a unique context
- **2** Is described multidimensionally
- **3** Provides rich strategic insights

Agenda

ApproachConstruction

Application

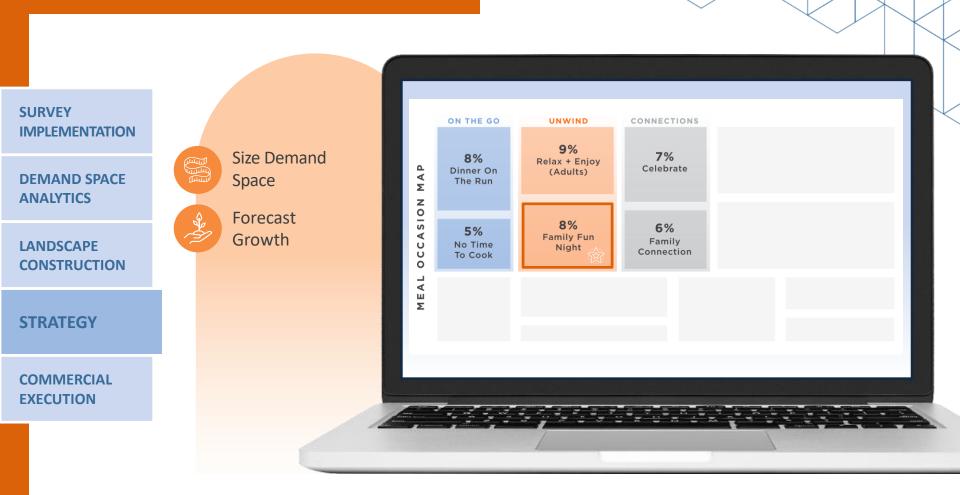
Secution

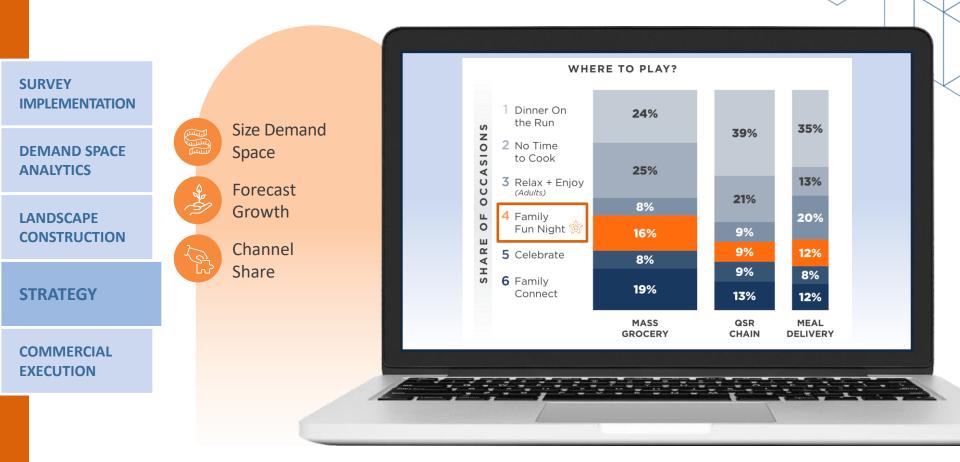


- Strategy Conversation
- Growth Considerations

Global Framework

4 Innovation







DEMAND SPACE ANALYTICS

LANDSCAPE CONSTRUCTION

STRATEGY

COMMERCIAL EXECUTION

Growth Considerations



DEMAND SPACE ANALYTICS

LANDSCAPE CONSTRUCTION

STRATEGY

COMMERCIAL EXECUTION



Global Framework

One Strategic Framework



Global Strategy Regional Relevance

~ 70%

Food & Beverage, Spirits, CPG, Restaurants

DEMAND SPACE ANALYTICS

LANDSCAPE CONSTRUCTION

STRATEGY

COMMERCIAL EXECUTION

Innovation Inspiration



Underserved Needs





Whitespace



Agenda

Approach

Construction

Application

Execution



Commercial Execution

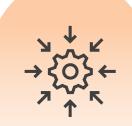
- C-Suite Sponsor
- 2 Cross Functional Engagement
- **3** Commitment (Time & Resources)

DEMAND SPACE ANALYTICS

LANDSCAPE CONSTRUCTION

STRATEGY

COMMERCIAL EXECUTION

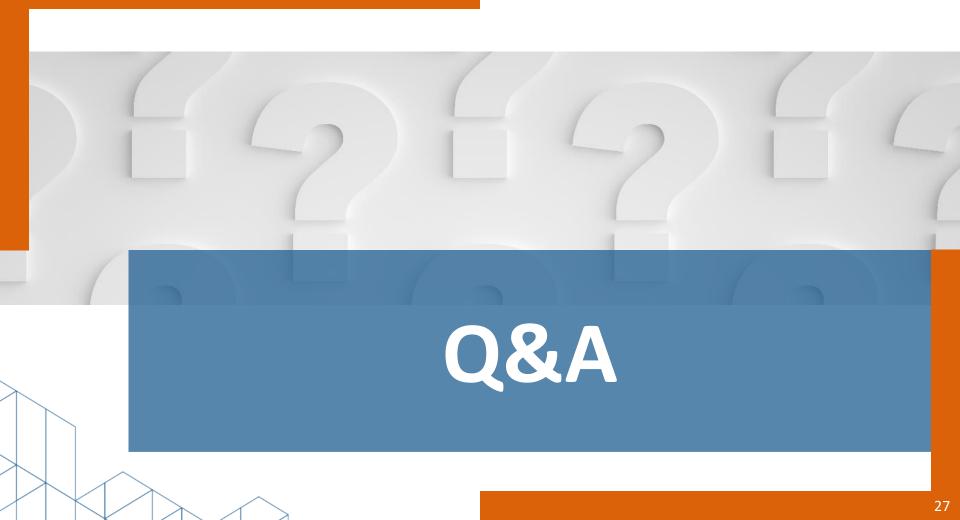


Watch Outs ...

Integration into Business Questionnaire & Data Ownership

Demand Space Algorithm





Thank you!